



PBM - MagellanRX

Where is the prescription drug information on the insurance cards?

It is located on the bottom right corner of the insurance card. The PBM's address and phone number are on the back at the bottom of the card.

How do I order a new prescription card for an employee?

Call 800-371-9622, Extension 3281 to request a new prescription card. You can also email tschott@pekininsurance.com.

If I have an employee that needs their prescription and does not have time to wait for a new insurance card, what information do I give them to get a prescription today?

The pharmacy will need the following information:

- BIN#: 017449
- PCN#: 6792000
- GRP#: PRXPEK
- The insured's member number

How do we know what pharmacies are participating in our network?

You can go to https://magellanrx.com/member/external/commercial/common/doc/en-us/MRx_Pharmacy_Network_List.pdf to see some of their participating pharmacies. If a pharmacy you want to use is not on the list, just ask the pharmacy if they accept MagellanRX.

What needs to be done if a prescription drug requires a prior authorization?

The participant needs to have their doctor call Magellan RX at 800-424-3312 to start the prior authorization process. They will need the name of the drug, dosage details, and the member's ID number.

Where is the prescription formulary listing to see what tier a prescription is?

<https://magellan.adaptiverx.com/webSearch/index?key=cnhmbGV4LnBsYW4uUGxhblBkZIR5cGUtNjU>

How can an insured receive prescriptions through mail order?

Call Magellan RX at 800-424-5828, select option 1, and they will help start the process.

If an insured is having prescription issues, who can they contact to discuss the issue?

They can contact our RX hunt group at 800-371-9622, Extension 3281.